



Office of the Mayor

City of Hamilton! Ohio
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Frank N. Wiley
President
Magnitude Marketing, LLC
36 Kathy Court
Hamilton, OH 45013

August 1, 2003

Dear Frank,

The City of Hamilton, on behalf of the Vision Commission, thanks you for your facilitation of the 2003 Vision Commission Retreat.

We recognize that you conducted months worth of research and review of the organization's purpose, bylaws, and its overall goal to assist the City in the implementation of the Vision 2020 Comprehensive Plan. In addition, you prepared summary documents of our detailed plan and worked with all the parties in developing a comprehensive, multi-day agenda for the retreat. This preparation was instrumental in helping to motivate all the participants to attend the meeting, participate, and ultimately reach consensus on a work program for the upcoming year.

Your professional facilitation skills and leadership helped lead the Commission members through strategic planning, process improvement, issues resolution, and information needs analysis. The meeting feedback stressed that your efforts produced a practical workshop that will guide the organization in implementing their strategic goals.

As you are aware, the Vision Commission's efforts directly affect City staff's ability to implement the Comprehensive Plan and improve Hamilton's quality of life. Your efforts will have a direct effect on the betterment of the community.

If there is ever a need, please do not hesitate to list the City of Hamilton and the Vision Commission as a reference for recommendation in any of your business efforts.

Sincerely,

Don Ryan, Mayor

Michael J. Samoviski, City Manager

Teri A. Whitmore, Planning Director